# Holvi Fee Schedule for Germany

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This Fee Schedule details all fees that apply when using Holvi Services, billed monthly.

For your reference, we've created a glossary with key terms.

- Visit our website for more information on fees and services
- View our Pricing Terms for full pricing T&Cs


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## Holvi plans

| Holvi plans | Monthly subscription plans | Annual subscription plans |
|---|---|---|
| **Holvi Lite** | €9 per month (VAT excluded) | €4,50 per month (VAT excluded) |
| **Holvi Pro** | €15 per month (VAT excluded) | €9 per month (VAT excluded) |
| **Holvi Flex** | €0 per month | Not available |

## Business banking & cards

| Payment Account | Holvi Lite | Holvi Pro | Holvi Flex |
|---|---|---|---|
| **Payment Accounts with DE IBANs** | 2 included | 5 included | 1 included |
| **Additional Payment Accounts with DE IBANs** | €1 per month | €1 per month | €2 per month |
| **BIC/SWIFT codes** | Included | | |
| **Transfers & Direct Debits** | **Holvi Lite** | **Holvi Pro** | **Holvi Flex** |
| **SEPA Credit Transfer (SCT) & Direct Debit (SDD)** | 100 transactions per month included<br>€0.25 per additional transaction | Unlimited | Not included<br>€0.25 per transaction |
| **SWIFT Transfers in and out** | €1 per inbound and outbound transfer[*2] | | |

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|---|---|---|---|
| **Foreign exchange fee for Payment Account transfers** | 1% of the transaction amount | 1% of the transaction amount | 1% of the transaction amount |
| **Holvi Business Debit Card** | **Holvi Lite** | **Holvi Pro** | **Holvi Flex** |
| **Holvi Business Debit Mastercard (physical)** | 1 included | 3 included | Not included |
| **Additional cards (physical)** | €3 per month per card | €3 per month per card | €3 per month per card |
| **Holvi Business Debit Mastercard (virtual)** | 1 included | 1 included | 1 included |
| **Additional cards (virtual)** | €3 per month per card | €2 per month per card | €3 per month per card |
| **Custom card spending limits** | Included | | |
| **Replacement card (physical)** | €5 per card (one-time fee) | €5 per card (one-time fee) | €5 per card (one-time fee) |
| **ATM usage (Cash withdrawals)** | 2.5% of withdrawal amount | 2% of withdrawal amount | 2.5% of withdrawal amount |
| **Foreign exchange fee for card transactions** | 2% of the transaction amount | 1% of the transaction amount | 2.5% of the transaction amount |
| **Chargeback fee (only where chargeback is declined by Mastercard®)** | €10 per chargeback | €10 per chargeback | €10 per chargeback |

| | | | |
|---|---|---|---|
| **Card labels** | Included | Included | Included |
| **Instant card locking or unlocking** | Included | Included | Included |
| **Apple Pay and Google Pay** | Included | Included | Included |
| **Account management** | **Holvi Lite** | **Holvi Pro** | **Holvi Flex** |
| **Multiple users** | Included | Included | Not included |
| **Instant top-up** | 2.5% per payment | 2% per payment | 2.5% per payment |

[*2] *"The payee's payment service provider may also reject, return or delay the Payment Transaction due to missing, incomplete, incorrect or closed Payment Information. In this case, both the payee's payment service provider may deduct an additional fee directly from the Payment Amount and Holvi may apply an additional fee to the monthly subscription fee."*

| **Business credit** | **Holvi Lite** | **Holvi Pro** | **Holvi Flex** |
|---|---|---|---|
| **Business credit line & card** | By application, plans start from €0 per month | By application, plans start from €0 per month | By application, plans start from €0 per month |
| **Holvi Business Credit Card** | **Holvi Lite** | **Holvi Pro** | **Holvi Flex** |

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|---|---|---|---|
| **Monthly credit line fee for credit applications received before 29.01.2026** | Not included | Full repayment by month-end: €0<br><br>1 instalment: €0<br><br>3 instalments: €3<br><br>6 instalments: €6<br><br>12 instalments: €12 | Not included |
| **Monthly credit line fee for credit applications received after 29.01.2026** | No monthly credit line fee applies | No monthly credit line fee applies | No monthly credit line fee applies |
| **Interest rate for credit applications received before 29.01.2026** | Not included | 16% p.a. (does not apply to full repayment by month-end) | Not included |
| **Interest rate for credit applications received after 29.01.2026** | 18% p.a. (does not apply to full repayment by month-end) | 18% p.a. (does not apply to full repayment by month-end) | 18% p.a. (does not apply to full repayment by month-end) |
| **Holvi Business Credit Card** | 1 virtual card included<br>1 physical card included | 1 virtual card included<br>1 physical card included | 1 virtual card included<br>1 physical card included |
| **Additional cards** | €2 per month per virtual card<br>€3 per month per physical card | €2 per month per virtual card<br>€3 per month per physical card | €2 per month per virtual card<br>€3 per month per physical card |
| **Replacement card (physical)** | €10 per card (one-time fee) | €10 per card (one-time fee) | €10 per card (one-time fee) |

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|---|---|---|---|
| **Card payments (in EUR)** | Included | Included | Included |
| **Foreign exchange fee** | 1% of the transaction amount | 1% of the transaction amount | 1% of the transaction amount |
| **Instant card locking or unlocking** | Included | Included | Included |
| **Apple Pay and Google Pay** | Included | Included | Included |
| **Overdrawing the credit line** | €10 | €10 | €10 |
| **Agreement on a repayment holiday or deferral period, making a repayment agreement** | €10 | €10 | €10 |
| **Changing the repayment schedule** | €10 | €10 | €10 |
| **Changing the credit limit** | €10 | €10 | €10 |
| **Reimbursement of an overpayment** | €45 | €45 | €45 |
| **Closing a credit line by Holvi** | €10 | €10 | €10 |
| **Delivery of the payment plan for a closed credit line** | €25 | €25 | €25 |
| **Other admin tasks** | €25 per hour (min. 1 hour) | €25 per hour (min. 1 hour) | €25 per hour (min. 1 hour) |

### A note on card billing of all types.

Fees for receiving and using a Holvi Business Mastercard® are billed on a monthly basis (per billing cycle) and are not affected by a mid-billing cycle change in subscription. Any change will come into effect in the next billing cycle.

### A note on maximum card amounts

Please note that Holvi may set a limit to the number of cards issued to a single user for security reasons.

### Cash withdrawals at ATMs

Please note that some ATM providers charge add-on fees for the use of their ATMs, and some merchants add a surcharge for accepting certain card types. By using the Holvi Business Mastercard®, you accept responsibility for any additional fees and surcharges. It's your obligation to review and agree to these before completing a Holvi card transaction.

### Using Holvi cards abroad

Your Holvi Business Mastercard® supports payments in multiple currencies. When the payment is a non-EUR currency, Holvi charges a percentage of the transaction amount on top of the Mastercard® wholesale rate, based on the calculation made by Mastercard® as the issuing Card Network. Foreign exchange fees may be charged at the moment of purchase. For reference, please see the Euro foreign exchange rates, issued by the European Central Bank.

## Money Market Fund

| **Money Market Fund** | Holvi Lite | Holvi Pro | Holvi Flex |
|---|---|---|---|
| Money Market Fund | By application | By application | By application |
| Investment Service fee | 0,5% p.a. on invested amount | 0,5% p.a. on invested amount | 0,5% p.a. on invested amount |

### A note on Money Market Fund.

Money Market Fund is offered together with our Partner lemon.markets brokerage GmbH. For further details, please refer to the relevant article in our Help Centre.

## Connections

| Connections | Holvi Lite | Holvi Pro | Holvi Flex |
|---|---|---|---|
| **Lexware Office Connection** | Included | Included | Not included |
| **DATEV Connection** | €3 per month | €3 per month | €3 per month[3] |

[3]*The DATEV Connection is included for Holvi Flex Customers who have registered through a Distribution Partner.*

## Invoicing & sales

| Invoicing & sales | Holvi Lite | Holvi Pro | Holvi Flex |
|---|---|---|---|
| **Create, send and track invoices** | Not included | Included | Not included |
| **E-invoice sending via a network** | Not included | 500 transactions per month included<br>€0.50 per additional e-invoice | Not included |
| **E-invoice receiving via a network** | Not included | 500 transactions per month included<br>€0.50 per additional e-invoice | Not included |
| **E-invoice sending via PDF or Email** | Not included | Included | Not included |
| **E-invoice receiving via PDF or Email** | Included | Included | Not included |
| **Payment reconciliation (automatically match incoming** | Not included | Included | Not included |

| | | | |
|---|---|---|---|
| **payments with your invoices)** | | | |
| **Contact list for managing invoicing details** | Not included | Included | Not included |
| **Inventory management** | Not included | Included | Not included |

## Business insights

| Business insights | Holvi Lite | Holvi Pro | Holvi Flex |
|---|---|---|---|
| **Cashflow forecast** | Included | Included | Not included |
| **Income, expenses, profit and VAT summaries** | Included | Included | Not included |
| **VAT balance calculator** | Not included | Included | Not included |
| **Daily and weekly business reports** | Included | Included | Not included |
| **Email, push and SMS notifications** | Included | Included | Included |

## Expense management

| Expense management | Holvi Lite | Holvi Pro | Holvi Flex |
|---|---|---|---|
| **Receipt scanning and storing** | Included | Included | Not included |

| | | | |
|---|---|---|---|
| **Bookkeeping preparation**<br><br>**Categories, VAT rates and notes** | Included | Included | Not included |
| **Expense claims** | Included | Included | Not included |

## Bookkeeping & reports

| **Bookkeeping & reports** | **Holvi Lite** | **Holvi Pro** | **Holvi Flex** |
|---|---|---|---|
| **Smart transaction filters for easy bookkeeping prep** | Included | Included | Not included |
| **Add non-Holvi transactions** | Not included | Included | Not included |
| **Bookkeeping reports** | Included | Included | Not included |
| **Advanced reports and exports** | Not included | Included | Not included |

## Customer care

| **Customer care** | **Holvi Lite** | **Holvi Pro** | **Holvi Flex** |
|---|---|---|---|
| **Messaging support and email** | Included | | |
| **Phone support** | Included | | |

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|---|---|
| **24/7 virtual assistant** | Included |
| **Help Centre** | Included |

## Administrative Fees

Some actions require us to carry out manual work – for example, cancelling payments, notifying you of an executed or refused payment transaction, tracking non-executed or incorrectly executed payment transactions or returning funds paid due to incorrect unique identifiers.

These actions cost us extra. As such, they're subject to additional fees.

| **Admin fees** | **Holvi Lite** | **Holvi Pro** | **Holvi Flex** |
|---|---|---|---|
| **Payment reminder (first payment reminder will not incur any cost)** | €5 per reminder | | |
| **Recall (wrong payment instruction)** | €15 per recall | | |
| **Individual processing** | €15 per request | | |
| **Valid refusal of direct debit due to insufficient funds** | €5 per payment | | |
| **Inactivity Fee** | Not included | Not included | €4.50 |
| **Other administrative tasks** | €25 per hour (min. 1 hour) | | |

### When your Holvi account isn't active

We charge an inactivity fee if your account is unused for prolonged time-periods - meaning you don't make any SEPA payments or card transactions within a period of 30 calendar days. However, this inactivity fee is automatically waived for the first twelve months after your account is opened.

## Glossary

Card Networks: Refers to Mastercard International Inc. and/or Visa Europe Services Inc. or any other applicable card brands.

Chargeback: A demand by the cardholder (you) for a retailer to cover the loss on fraudulent or disputed transactions.

Customer: A natural person or legal person with a bonafide business purpose in whose name the Holvi Account is opened.

Customer Support: The service Holvi offers to help its Customers resolve customer support requests or answer questions concerning Holvi and its services. More information on Holvi customer support is available in our Help Centre.

Distribution Partner: Refers to an external company with which Holvi has entered into a formal cooperation agreement to promote Holvi Services. Fees charged for Holvi Services under this cooperation may differ from Holvi's standard fees as set out in this Fee Schedule. All fees are determined and charged exclusively by Holvi, and the Distribution Partner is not permitted to modify the Fee Schedule or collect payments related to Holvi Services from customers.

FIN-FSA: The Financial Supervisory Authority of Finland. More information on the FIN-FSA can be found on the FIN-FSA website.

Holvi: Short for Holvi Payment Services Ltd, including any branch being established, also referred to in our Terms and Service as 'we', 'us' and 'our'.

Holvi Services: Are services Holvi provides to its Customers within the scope described in Section 1 of our Terms of Service. Also referred to in our Terms as 'Holvi Service' (singular) particularly when they relate to Holvi's primary service of operating the Customer's Payment Account and the execution of Payment Transactions related to these Payment Accounts.

SEPA: Refers to Single Euro Payments Area.

User: The natural person using the Holvi Service and authorised by the Customer to use the Customer's payment account on behalf of the Customer.