

Fee Schedule Finland Holvi Lite

Appendix to Pricing Terms
Holvi Payment Services Ltd
Last Update: 31 October 2023

Applicable from: 01 January 2023 Version 1.6

Holvi Subscription Plan	Holvi Lite
Who can use it	Customers with a registered business address in Finland
Monthly Fee	9 € + VAT
Account Management	
Holvi business account	Included
E-Mail, SMS or push notifications	Included
Additional users	Included
Mobile app	Included
Expense categorisation	
Expenses tracking view	Included
Receipts scanning & storing	Included
Transaction categorisation	Included
Accounting & tax prep	
Bank connection (pankkiyhteys)	-
Add non-Holvi transactions to your account	-
Detailed view of VAT on sales and purchases	-
Data export for tax filing	
Account Statement (download the account statement as PDF)	Included
Data export (Dropbox)	Included
Download specialised reports (income statement, invoicing, VAT, Procountor report)	-
General ledger and accounting journal reports	Included



Accountant		
-		
-		
-		
Invoicing		
-		
-		
-		
-		
-		
Business Insights		
Included		
Included		
Included		
Transfers & Debits		
500 transactions per month included (0.25€ per additional transaction)		
€6.00 per transaction		
2.50% per payment		
Holvi Business Debit Mastercard®¹		
1 Included		
€3.00 per month per card²		
5 cards per user		
€5.00 per card (one-time fee)		
1 Included		
€3.00 per month per card²		
5 cards per company		
5 cards per company		
Included		



Foreign card usage⁴	2.00% of the transaction amount	
Chargeback fee (only where chargeback is declined by Mastercard®) ⁵	€10.00 per chargeback	
Card locking or unlocking	Included	
Administrative fees		
Payment reminder (first reminder is free)	€5.00 per reminder	
Express card delivery (approx. 1 - 3 business days)	Coming soon	
Recall (wrong payment instruction)	€15.00 per recall	
Individual processing ⁶	€15.00 per request	
Valid refusal of direct debit due to insufficient funds	€5.00 per payment	
Other administrative tasks	€25.00 per hour (min. 1 (one) hour)	
Online store		
Online sales platform	Included	
Collecting money from sales (inbound payments)	2.50% transaction fee	
Salary integration (provided by a 3rd party)		
Sales integration	Included	
Salary Integration (service provided and charged by 3rd party. Contact Palkkaus.fi for more details)	Palkkaus.fi charges currently from Holvi customers 1% of gross wage, min €4 max €10. Starting from 1.3.2022 min €6 max €12.	

¹Specific <u>Card Terms</u> apply.

² Fees for receiving and using a Holvi Business Mastercard® are billed on a monthly basis (per billing cycle) and are not affected by a mid-billing cycle change in subscription. Any change will come into effect in the next billing cycle.

³ Please note that some ATM providers charge add-on fees for the use of their ATMs, and some merchants add a surcharge for accepting certain card types. You may also be subject to a merchant's terms and conditions when using your Holvi Business MasterCard®. It is your responsibility to review and agree to these before completing a Holvi card transaction.

⁴ Your Holvi Business Mastercard® supports payments in multiple currencies. When the payment is a non-EU currency, Holvi charges a percentage of the transaction amount on top of the Mastercard® as wholesale rate, based on the <u>calculation made by Mastercard®</u> as the issuing Card Network. Foreign exchange fees may be charged at the moment of purchase. For reference, please see the Euro foreign exchange rates, issued by the <u>European Central Bank</u>.

⁵ A chargeback is a demand by the cardholder (you) for a retailer to cover the loss on fraudulent or disputed transactions.



⁶ Including but not limited to cancelling payments, notifying the customer of executed or refused payment transactions, tracking non-executed or incorrectly executed payment transactions, returning funds paid due to incorrect unique identifiers.

Full terms and conditions can be found in our <u>Pricing Terms</u>. Please visit our <u>website</u> for more information on our fees and services.