

Fee Schedule Finland Holvi Pro

Appendix to Pricing Terms
Holvi Payment Services Ltd
Last Update: 28 December 2023

Applicable from: 01 March 2024 Version 1.7

Holvi Subscription Plan	Holvi Pro	
Who can use it	Customers with a registered business address in Finland	
Monthly Fee	15 € + VAT	
Account Management		
Holvi business account	Included	
E-Mail, SMS or push notifications	Included	
Additional users	Included	
Mobile app	Included	
Expense categorisation		
Expenses tracking view	Included	
Receipts scanning & storing	Included	
Transaction categorisation	Included	
Accounting & tax prep		
Bank connection (pankkiyhteys)	Included	
Add non-Holvi transactions to your account	Included	
Detailed view of VAT on sales and purchases	Included	
Data export for tax filing		
Account Statement (download the account statement as PDF)	Included	
Data export (Dropbox)	Included	
Download specialised reports (income statement, invoicing, VAT, Procountor report)	Included	
General ledger and accounting journal reports	Included	



Accountant		
Accountant and bookkeeping	-	
Tax declaration and payment on your behalf	-	
Preferential customer support	-	
Invoicing		
Create and send invoices	Included	
Contact list for managing customers' invoicing details	Included	
Payment reconciliation (automatically match incoming payments with your invoices)	Included	
E-invoice sending	500 transactions per month included (0.50€ per additional e-invoice)	
E-invoice receiving	500 transactions per month included (0.50€ per additional e-invoice)	
Business Insights		
Profit & Loss / VAT Balance view	Included	
Balance forecast	Included	
Income / Expenses / Profit / VAT summary	Included	
Transfers & Debits		
SEPA Credit Transfer (SCT) & SEPA Direct Debit (SDD)	500 transactions per month included (0.25€ per additional transaction)	
SWIFT Transfers (incoming and outgoing)	€6.00 per transaction	
Instant top-up	2.00% per payment	
Holvi Business Debit Mastercard®¹		
Holvi Business Debit Mastercard (physical)	3 Included	
Additional cards (physical)	€3.00 per month per card²	
Max. number of cards (physical)	5 cards per user	
Replacement card (physical)	€5.00 per card (one-time fee)	
Holvi Business Debit Mastercard (virtual)	1 Included	
Additional cards (virtual)	€2.00 per month per card²	
Max. number of cards (virtual)	10 cards per company	
Card payments (in EUR)	Included	



ATM³ usage (Cash withdrawals)	2.00% of the withdrawal amount	
Foreign card usage⁴	2.00% of the transaction amount	
Chargeback fee (only where chargeback is declined by Mastercard®) ⁵	€10.00 per chargeback	
Card locking or unlocking	Included	
Administrative fees		
Payment reminders (first reminder is free)	€5.00 per reminder	
Express card delivery (approx. 1 - 3 business days)	Coming soon	
Recall (wrong payment instruction)	€15.00 per recall	
Individual processing ⁶	€15.00 per request	
Valid refusal of direct debit due to insufficient funds	€5.00 per payment	
Other administrative tasks	€25.00 per hour (min. 1 (one) hour)	
Online store		
Online sales platform	Included	
Collecting money from sales (inbound payments)	2.50% transaction fee	
Salary integration (service provided by a third party)		
Sales integration	Included	
Salary Integration (integration provided by Palkkaus.fi and charged by Holvi, please contact Palkkaus.fi for further information)	Up to 10 paid salaries per month: €15 per salary paid Over 10 paid salaries per month: €10 per salary paid	
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¹Specific <u>Card Terms</u> apply.

² Fees for receiving and using a Holvi Business Mastercard® are billed on a monthly basis (per billing cycle) and are not affected by a mid-billing cycle change in subscription. Any change will come into effect in the next billing cycle.

³ Please note that some ATM providers charge add-on fees for the use of their ATMs, and some merchants add a surcharge for accepting certain card types. You may also be subject to a merchant's terms and conditions when using your Holvi Business MasterCard®. It is your responsibility to review and agree to these before completing a Holvi card transaction.

⁴ Your Holvi Business Mastercard® supports payments in multiple currencies. When the payment is a non-EU currency, Holvi charges a percentage of the transaction amount on top of the Mastercard® wholesale rate, based on the <u>calculation made by Mastercard®</u> as the issuing Card Network. Foreign exchange fees may be charged at the moment of purchase. For reference, please see the Euro foreign exchange rates, issued by the <u>European Central Bank</u>.



- ⁵ A chargeback is a demand by the cardholder (you) for a retailer to cover the loss on fraudulent or disputed transactions.
- ⁶ Including but not limited to cancelling payments, notifying the customer of executed or refused payment transactions, tracking non-executed or incorrectly executed payment transactions, returning funds paid due to incorrect unique identifiers.

Full terms and conditions can be found in our <u>Pricing Terms</u>. Please visit our <u>website</u> for more information on our fees and services.