

# Holvi Fee Schedule for Eurozone

Version: 1.7

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This Fee Schedule details all fees that apply when using Holvi Services, billed monthly. All prices are listed without VAT.

For your reference, we've created a [glossary](#) with key terms.

- Visit our [website](#) for more information on fees and services
- View our [Pricing Terms](#) for full pricing T&Cs

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## Holvi plans

Holvi plans	
Holvi Lite	€9 per month (VAT excluded)
Holvi Pro	€15 per month (VAT excluded)

## Business banking & cards

Payment Account	Holvi Lite	Holvi Pro
Payment Accounts with FI IBANs	2 included	5 included
Additional Payment Accounts with FI IBANs	€1 per month	€1 per month
BIC/SWIFT codes	Included	
Transfers & Direct Debits	Holvi Lite	Holvi Pro
SEPA Credit Transfer (SCT) & Direct Debit (SDD)	100 transactions per month included €0.25 per additional transaction	500 outbound transactions per month included €0.25 per additional transaction
SWIFT Transfers in and out	€1 per inbound and outbound transfer* <sup>2</sup>	

<b>Foreign exchange fee for Payment Account transfers</b>	1% of the transaction amount	1% of the transaction amount
<b>Holvi Business Debit Card</b>	<b>Holvi Lite</b>	<b>Holvi Pro</b>
<b>Holvi Business Debit Mastercard (physical)</b>	1 included	3 included
<b>Additional cards (physical)</b>	€3 per month per card	€3 per month per card
<b>Holvi Business Debit Mastercard (virtual)</b>	1 included	1 included
<b>Additional cards (virtual)</b>	€3 per month per card	€2 per month per card
<b>Custom card spending limits</b>	Included	
<b>Replacement card (physical)</b>	€5 per card (one-time fee)	€5 per card (one-time fee)
<b>ATM usage (Cash withdrawals)</b>	2.5% of withdrawal amount	2% of withdrawal amount
<b>Foreign exchange fee for card transactions</b>	2% of the transaction amount	1% of the transaction amount
<b>Chargeback fee (only where chargeback is declined by Mastercard®)</b>	€10 per chargeback	€10 per chargeback

<b>Card labels</b>	Included	Included
<b>Instant card locking or unlocking</b>	Included	Included
<b>Apple Pay and Google Pay</b>	Included	Included
<b>Account management</b>	<b>Holvi Lite</b>	<b>Holvi Pro</b>
<b>Multiple users</b>	Included	Included
<b>Instant top-up</b>	Not included	Not included

<sup>2</sup> *"The payee's payment service provider may also reject, return or delay the Payment Transaction due to missing, incomplete, incorrect or closed Payment Information. In this case, both the payee's payment service provider may deduct an additional fee directly from the Payment Amount and Holvi may apply an additional fee to the monthly subscription fee."*

### **A note on card billing of all types.**

Fees for receiving and using a Holvi Business Mastercard® are billed on a monthly basis (per billing cycle) and are not affected by a mid-billing cycle change in subscription. Any change will come into effect in the next billing cycle.

### **A note on maximum card amounts**

Please note that Holvi may set a limit to the number of cards issued to a single user for security reasons.

### **Cash withdrawals at ATMs**

Please note that some ATM providers charge add-on fees for the use of their ATMs, and some merchants add a surcharge for accepting certain card types. By using the Holvi Business Mastercard®, you accept responsibility for any additional fees and surcharges. It's your obligation to review and agree to these before completing a Holvi card transaction.

### **Using Holvi cards abroad**

Your Holvi Business Mastercard® supports payments in multiple currencies. When the payment is a non-EUR currency, Holvi charges a percentage of the transaction amount on

top of the Mastercard® wholesale rate, based on the [calculation made by Mastercard®](#) as the issuing Card Network. Foreign exchange fees may be charged at the moment of purchase. For reference, please see the Euro foreign exchange rates, issued by the [European Central Bank](#).

## Invoicing & sales

Invoicing & sales	Holvi Lite	Holvi Pro
<b>Create, send and track invoices</b>	Not included	Included
<b>E-invoice sending</b>	Not included	500 transactions per month included €0.50 per additional e-invoice
<b>E-invoice receiving</b>	Not included	Not included
<b>Payment reconciliation (automatically match incoming payments with your invoices)</b>	Not included	Included
<b>Contact list for managing invoicing details</b>	Not included	Included
<b>Inventory management</b>	Not included	Not included

## Business insights

Business insights	Holvi Lite	Holvi Pro
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<b>Cashflow forecast</b>	Included	Included
<b>Income, expenses, profit and VAT summaries</b>	Included	Included
<b>VAT balance calculator</b>	Not included	Included
<b>Daily and weekly business reports</b>	Included	Included
<b>Email, push and SMS notifications</b>	Included	Included

## Expense management

<b>Expense management</b>	<b>Holvi Lite</b>	<b>Holvi Pro</b>
<b>Receipt scanning and storing</b>	Included	Included
<b>Bookkeeping preparation</b> <b>Categories, VAT rates and notes</b>	Included	Included
<b>Expense claims</b>	Included	Included

## Bookkeeping & reports

<b>Bookkeeping &amp; reports</b>	<b>Holvi Lite</b>	<b>Holvi Pro</b>

<b>Smart transaction filters for easy bookkeeping prep</b>	Included	Included
<b>Add non-Holvi transactions</b>	Not included	Included
<b>Bookkeeping reports</b>	Included	Included
<b>Advanced reports and exports</b>	Not included	Included

## Customer care

Customer care	Holvi Lite	Holvi Pro
<b>Messaging support and email</b>	Included	
<b>Phone support</b>	Included	
<b>24/7 virtual assistant</b>	Included	
<b>Help Centre</b>	Included	

## Administrative Fees

Some actions require us to carry out manual work – for example, cancelling payments, notifying you of an executed or refused payment transaction, tracking non-executed or incorrectly executed payment transactions or returning funds paid due to incorrect unique identifiers.

These actions cost us extra. As such, they're subject to additional fees.

Admin fees	Holvi Lite	Holvi Pro
Payment reminder (first payment reminder will not incur any cost)	€5 per reminder	
Recall (wrong payment instruction)	€15 per recall	
Individual processing	€15 per request	
Valid refusal of direct debit due to insufficient funds	€5 per payment	
Other administrative tasks	€25 per hour (min. 1 hour)	

## Glossary

**Banking Day:** Any day other than a Saturday, Sunday or listed holiday. More information can be found in our [Help Centre](#).

**Card Networks:** Refers to Mastercard International Inc. and/or Visa Europe Services Inc. or any other applicable card brands.

**Chargeback:** A demand by the cardholder (you) for a retailer to cover the loss on fraudulent or disputed transactions.

**Customer:** A natural person or legal person with a bonafide business purpose in whose name the Holvi Account is opened.

**Customer Support:** The service Holvi offers to help its Customers resolve customer support requests or answer questions concerning Holvi and its services. More information on Holvi customer support is available in our [Help Centre](#).

**FIN-FSA:** The Financial Supervisory Authority of Finland. More information on the FIN-FSA can be found on the [FIN-FSA website](#).

Holvi: Short for Holvi Payment Services Ltd, including any branch being established, also referred to in our Terms and Service as 'we', 'us' and 'our'.

Holvi Services: Are services Holvi provides to its Customers within the scope described in Section 1 of our Terms of Service. Also referred to in our Terms as 'Holvi Service' (singular) particularly when they relate to Holvi's primary service of operating the Customer's Payment Account and the execution of Payment Transactions related to these Payment Accounts.

Holvi Website: Our website, [www.holvi.com](http://www.holvi.com).

SEPA: Refers to Single Euro Payments Area.

User: The natural person using the Holvi Service and authorised by the Customer to use the Customer's payment account on behalf of the Customer.