

Fee Schedule Finland Holvi Zen+

Appendix to Pricing Terms
Holvi Payment Services Ltd
Last Update: 28 December 2023

Applicable from: 01 March 2024

Version 1.2

Holvi Subscription Plan	Holvi Zen+¹	
Who can use it	Toiminimi / Entrepreneurs / Osakeyhtiöt / Limited companies	
Monthly Fee	99 € + VAT	
Account Management		
Holvi business account	Included	
E-Mail, SMS or push notifications	Included	
Additional users	Included	
Mobile app	Included	
Expense categorisation		
Expense tracking view	Included	
Receipt scanning & storing	Included	
Transaction categorisation	Included	
Accounting & tax prep		
Bank connection (pankkiyhteys)	-	
Add non-Holvi transactions to your account	Included	
Detailed view of VAT on sales and purchases	Included	
Data export for tax filing		
Account Statement (download the account statement as PDF)	Included	
Data export (Dropbox, API)	Included	
Download specialised reports (income statement, invoicing, VAT, Procountor report)	Included	
General ledger and accounting journal reports	Included	



Accountant		
Accountant and bookkeeping	Included	
Tax declaration and payment on your behalf ²	Included	
Preferential customer support	Included	
Invoicing		
Create and send invoices	Included	
Contact list for managing customers' invoicing details	Included	
Payment reconciliation (automatically match incoming payments with your invoices)	Included	
E-invoice sending	500 transactions per month included (0.50€ per additional e-invoice)	
E-invoice receiving	500 transactions per month included (0.50€ per additional e-invoice)	
Business Insights		
Profit & Loss / VAT Balance view	Included	
Balance forecast	Included	
Income / Expenses / Profit / VAT summary	Included	
Transfers & Debits		
SEPA Credit Transfer (SCT) & SEPA Direct Debit (SDD)	500 transactions per month included (0.25€ per additional transaction)	
SWIFT Transfers (incoming and outgoing)	€6.00 per transaction	
Instant top-up	2.00% per payment	
Salary Integration (provided by Partner)		
Salary integration	Included	
Salary integration (integration provided by Palkkaus.fi and charged by Holvi, please contact Palkkaus.fi for further information)	Up to 10 paid salaries per month: €15 per salary paid	
	Over 10 paid salaries per month: €10 per salary paid	
Holvi Business Debit Mastercard®³		
Holvi Business Debit Mastercard (physical)	3 Included	
Additional card (physical)	€3.00 per month per card⁴	
Max. number of cards (physical)	5 cards per user	



Replacement card (physical)	€5.00 per card (one-time fee)
Holvi Business Debit Mastercard (virtual)	1 Included
Additional card (virtual)	€2.00 per month per card⁴
Max. number of cards (virtual)	10 cards per company
Card payments (in EUR)	Included
ATM usage (Cash withdrawals) ⁵	2.00% of the withdrawal amount
Foreign card usage ⁶	2.00% of the transaction amount
Chargeback fee (only where chargeback is declined by Mastercard®) ⁷	€10.00 per chargeback
Card locking or unlocking	Included
Administrative fees	
Payment reminder (first reminder is free)	€5.00 per reminder
Express card delivery (approx. 1 - 3 business days)	Coming soon
Recall (wrong payment instruction)	€15.00 per recall
Individual processing ⁸	€15.00 per request
Valid refusal of direct debit due to insufficient funds	€5.00 per payment
Additional administrative work ⁹	€79.00 per hour
Other administrative tasks	€25.00 per hour (min. 1 (one) hour)
Online store	
Online sales platform	Included
Collecting money from sales (inbound payments)	2.50% transaction fee

¹Specific Holvi Zen+ Service Terms apply.

² This fee is charged by our Partner for the preparation and submission of the tax declaration to the competent tax authority.

³ Specific <u>Card Terms</u> apply.

⁴ Fees for receiving and using a Holvi Business Mastercard® are billed on a monthly basis (per billing cycle) and are not affected by a mid-billing cycle change in subscription. Any change will come into effect in the next billing cycle.

⁵ Please note that some ATM providers charge add-on fees for the use of their ATMs, and some merchants add a surcharge for accepting certain card types. You may also be subject to merchant's T&Cs when using your Holvi



Business MasterCard®. It is your responsibility to review and agree to these before completing a Holvi Business MasterCard® transaction.

- ⁶ Your Holvi Business Mastercard® supports payments in multiple currencies. When the payment is a non-EU currency, Holvi charges a percentage of the transaction amount on top of the Mastercard wholesale rate, based on the <u>calculation made by Mastercard®</u> as the issuing Card Network. Foreign exchange fees may be charged at the moment of purchase. For reference, please see the Euro foreign exchange rates, issued by the <u>European Central Bank</u>.
- ⁷ A chargeback is a demand by the cardholder (you) for a retailer to cover the loss on fraudulent or disputed transactions.
- ⁸ Including but not limited to cancelling payments, notifying the customer of executed or refused payment transactions, tracking non-executed or incorrectly executed payment transactions, returning funds paid due to incorrect unique identifiers.
- ⁹ This fee is charged by our Partner or Holvi itself if tax related documents or other documents required for the provision of our accounting service are submitted with delay by the Customer.

Full terms and conditions are available <u>here - Pricing Terms</u>. Please visit our <u>website</u> for further information on our fees and services.