

Holvi Fee Schedule for Associations (FI)

Version: 1.4

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This Fee Schedule details all fees that apply when using Holvi Services, billed monthly.

For your reference, we've created a [glossary](#) with key terms.

- Visit our [website](#) for more information on fees and services
- View our [Pricing Terms](#) for full pricing T&Cs

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Holvi plans

Holvi plans	
Holvi Associations (Holvi Yhdistys)	€19 per month (VAT excluded)

Business banking & cards

Payment Account	Holvi Associations
Payment Accounts with FI IBANs	2 included
Additional Payment Accounts with FI IBAN	€1 per month
Transfers & Direct Debits	Holvi Associations
SEPA Credit Transfer (SCT) & Direct Debit (SDD)	10 transactions per month included €0.15 per additional transaction
SWIFT Transfers in and out	€6 per inbound and outbound transfer* ¹
Foreign exchange fee for SWIFT transfers	2% of the transaction amount
Holvi Business Debit Card	Holvi Associations
Holvi Business Debit Mastercard® (physical)	1 included
Additional cards (physical)	€3 per month per card
Holvi Business Debit Mastercard® (virtual)	10 included
Custom card spending limits	Included

Replacement card (physical)	€5 per card (one-time fee)
ATM usage (Cash withdrawals)	2.50 % of withdrawal amount
Foreign exchange fee	2% of the transaction amount
Chargeback fee (only where chargeback is declined by Mastercard)	€10 per chargeback
Card labels	Included
Card locking or unlocking	Included
Apple Pay® and Google Pay™	Included
Account management	Holvi Associations
Multiple users	Unlimited
Instant top-up	2.50 % per payment

**1 "The payee's payment service provider may also reject, return or delay the Payment Transaction due to missing, incomplete, incorrect or closed Payment Information. In this case, both the payee's payment service provider may deduct an additional fee directly from the Payment Amount and Holvi may apply an additional fee to the monthly subscription fee."*

Apple Pay® is a trademark of Apple Inc.

Google Pay™ is a trademark of Google LLC.

A note on card billing of all types.

Fees for receiving and using a Holvi Business Mastercard® are billed on a monthly basis (per billing cycle) and are not affected by a mid-billing cycle change in subscription. Any change will come into effect in the next billing cycle.

A note on maximum card amounts

Please note that Holvi may set a limit to the number of cards issued to a single user for security reasons.

Cash withdrawals at ATMs

Please note that some ATM providers charge add-on fees for the use of their ATMs, and some merchants add a surcharge for accepting certain card types. By using the Holvi Business Mastercard®, you accept responsibility for any additional fees and surcharges. It's your obligation to review and agree to these before completing a Holvi card transaction.

Using Holvi cards abroad

Your Holvi Business Mastercard® supports payments in multiple currencies. When the payment is a non-EU currency, Holvi charges a percentage of the transaction amount on top of the Mastercard® wholesale rate, based on the [calculation made by Mastercard®](#) as the issuing Card Network. Foreign exchange fees may be charged at the moment of purchase. For reference, please see the Euro foreign exchange rates, issued by the [European Central Bank](#).

Connections

Connections	Holvi Associations
Bank Connection	€6 per month
Selected Connections	Included
Other Connections	Included

Invoicing & sales

Invoicing & sales	Holvi Associations
Create, send and track invoices	Included
E-invoice sending	500 transactions per month included (0.50€ per additional e-invoice)
E-invoice receiving	500 transactions per month included (0.50€ per additional e-invoice)
Payment reconciliation (automatically match incoming payments with your invoices)	Included

Contact list for managing invoicing details	Included
Inventory management	Included
Online store	Holvi Associations
Online sales collection (inbound payments)	2.50% transaction fee
Online store tracking	Included

Business insights

Business insights	Holvi Associations
Cashflow forecast	Included
Income, expenses, profit and VAT summaries	Included
VAT balance calculator	Included
Daily and weekly business reports	Included
Email, push and SMS notifications	Included

Expense management

Expense management	Holvi Associations
Receipt scanning and storing	Included
Bookkeeping preparation (categories, VAT rates and notes)	Included
Expense claims	Included
Payroll services	Holvi Associations

Salary integration for basic payroll	Included
Fee for salary integration (integration provided by Palkkaus.fi and charged by Holvi, please contact Palkkaus.fi for further information)	Up to 10 paid salaries per month: €15 per salary paid Over 10 paid salaries per month: €10 per salary paid

Bookkeeping & reports

Bookkeeping & reports	Holvi Associations
Smart transaction filters for easy bookkeeping prep	Included
Add non-Holvi transactions	Included
Bookkeeping reports	Included
Advanced reports and exports	Included
Export account information via Dropbox	Included

Customer care

Customer care	Holvi Lite	Holvi Pro
Messaging support and email	Included	
24/7 virtual assistant	Included	
Help Centre	Included	

Administrative Fees

Some actions require us to carry out manual work – for example, cancelling payments, notifying you of an executed or refused payment transaction, tracking non-executed or incorrectly executed payment transactions or returning funds paid due to incorrect unique identifiers.

These actions cost us extra. As such, they're subject to additional fees.

Admin fees	Holvi Associations
Payment reminder (first payment reminder will not incur any cost)	€5 per reminder
Recall (wrong payment instruction)	€15 per recall
Individual processing	€15 per recall
Valid refusal of direct debit due to insufficient funds	€5 per payment
Other administrative tasks	€25 per hour (min. 1 hour)

Glossary

Banking Day: Any day other than a Saturday, Sunday or listed holiday. More information can be found in our [Help Centre](#).

Card Networks: Refers to Mastercard International Inc. and/or Visa Europe Services Inc. or any other applicable card brands.

Chargeback: A demand by the cardholder (you) for a retailer to cover the loss on fraudulent or disputed transactions.

Customer: A natural person or legal person with a bonafide business purpose in whose name the Holvi Account is opened.

Customer Support: The service Holvi offers to help its Customers resolve customer support requests or answer questions concerning Holvi and its services. More information on Holvi customer support is available in our [Help Centre](#).

FIN-FSA: The Financial Supervisory Authority of Finland. More information on the FIN-FSA can be found on the [FIN-FSA website](#).

Holvi: Short for Holvi Payment Services Ltd, including any branch being established, also referred to in our Terms and Service as 'we', 'us' and 'our'.

Holvi Services: Are services Holvi provides to its Customers within the scope described in Section 1 of our Terms of Service. Also referred to in our Terms as 'Holvi Service' (singular) particularly when they relate to Holvi's primary service of operating the Customer's Payment Account and the execution of Payment Transactions related to these Payment Accounts.

Holvi Website: Our website, www.holvi.com.

SEPA: Refers to Single Euro Payments Area.

User: The natural person using the Holvi Service and authorised by the Customer to use the Customer's payment account on behalf of the Customer.