

# Fee Schedule for Holvi Business plan in Finland

Version: 1.3

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This Fee Schedule details all fees that apply when using Holvi Services, billed monthly. All prices are listed without VAT.

For your reference, we've created a [glossary](#) with key terms.

- Visit our [website](#) for more information on fees and services
- View our [Pricing Terms](#) for full pricing T&Cs

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## Holvi plan

| Holvi plan     |               |
|----------------|---------------|
| Holvi Business | €50 per month |

## Business banking & cards

| Payment Account                                 | Holvi Business                                                          |
|-------------------------------------------------|-------------------------------------------------------------------------|
| Payment Accounts with FI IBANs                  | 10 included                                                             |
| Additional Payment Accounts with FI IBANs       | €3 per month                                                            |
| BIC/SWIFT codes                                 | Included                                                                |
| Transfers & Direct Debits                       | Holvi Business                                                          |
| SEPA Credit Transfer (SCT) & Direct Debit (SDD) | 100 transactions per month included<br>€0.10 per additional transaction |
| SWIFT Transfers in and out                      | 5 transactions per month included<br>Then €5 per transfer <sup>*2</sup> |
| Foreign exchange fee for SWIFT transfers        | 1% of the transaction amount                                            |
| Interest Bearing Payment Account                | Holvi Business                                                          |
| Interest Bearing Payment Account                | Up to 5 accounts                                                        |

|                                                                          |                              |
|--------------------------------------------------------------------------|------------------------------|
| <b>Interest paid on balances by Holvi</b>                                | 1% per annum                 |
| <b>Holvi Business Debit Card</b>                                         | <b>Holvi Business</b>        |
| <b>Holvi Business Debit Mastercard (physical)</b>                        | 3 included                   |
| <b>Additional cards (physical)</b>                                       | €3 per month per card        |
| <b>Holvi Business Debit Mastercard (virtual)</b>                         | 1 included                   |
| <b>Additional cards (virtual)</b>                                        | €3 per month per card        |
| <b>Custom card spending limits</b>                                       | Included                     |
| <b>Replacement card (physical)</b>                                       | €5 per card (one-time fee)   |
| <b>ATM usage (Cash withdrawals)</b>                                      | 2% of withdrawal amount      |
| <b>Foreign exchange fee</b>                                              | 1% of the transaction amount |
| <b>Chargeback fee (only where chargeback is declined by Mastercard®)</b> | €10 per chargeback           |
| <b>Card labels</b>                                                       | Included                     |
| <b>Instant card lock and unlock</b>                                      | Included                     |
| <b>Apple Pay and Google Pay</b>                                          | Included                     |
| <b>Account management</b>                                                | <b>Holvi Business</b>        |
| <b>Multiple users</b>                                                    | Included                     |
| <b>Instant top-up</b>                                                    | 2% per payment               |

<sup>2</sup> "The payee's payment service provider may also reject, return or delay the Payment Transaction due to missing, incomplete, incorrect or closed Payment Information. In this case, both the payee's payment service provider may deduct an additional fee directly from the Payment Amount and Holvi may apply an additional fee to the monthly subscription fee."

### **A note on card billing of all types**

Fees for receiving and using a Holvi Business Mastercard® are billed on a monthly basis (per billing cycle) and are not affected by a mid-billing cycle change in subscription. Any change will come into effect in the next billing cycle.

### **A note on maximum card amounts**

Please note that Holvi may set a limit to the number of cards issued to a single user specifically for any reason.

### **Cash withdrawals at ATMs**

Please note that some ATM providers charge add-on fees for the use of their ATMs, and some merchants add a surcharge for accepting certain card types. By using the Holvi Business Mastercard®, you accept responsibility for any additional fees and surcharges. It's your obligation to review and agree to these before completing a Holvi card transaction.

### **Using Holvi cards abroad**

Your Holvi Business Mastercard® supports payments in multiple currencies. When the payment is in a non-EUR denominated currency, Holvi charges a percentage of the transaction amount on top of the Mastercard® wholesale rate, based on the [calculation made by Mastercard®](#) as the issuing Card Network. Foreign exchange fees may be charged at the time of purchase. For reference, please see the Euro foreign exchange rates, issued by the [European Central Bank](#).

## **Connections**

| <b>Connections</b>          | <b>Holvi Business</b> |
|-----------------------------|-----------------------|
| <b>Bank Connection</b>      | Included              |
| <b>Selected Connections</b> | Included              |

|                          |          |
|--------------------------|----------|
| <b>Other Connections</b> | Included |
|--------------------------|----------|

### Connections with our Partners

Please note that the fees listed in this Fee Schedule for the various connections offered in cooperation with a Partner are charged by Holvi and not by the Partner. From time to time, Holvi may, in collaboration with a Partner, waive such fees as part of a promotional offer. Any such waiver is subject to Holvi's sole discretion.

## Invoicing & sales

| <b>Invoicing &amp; sales</b>                                                                 | <b>Holvi Business</b> |
|----------------------------------------------------------------------------------------------|-----------------------|
| <b>Create, send and track invoices</b>                                                       | Not included          |
| <b>E-invoice sending</b>                                                                     | Not included          |
| <b>E-invoice receiving</b>                                                                   | Not included          |
| <b>Payment reconciliation<br/>(automatically match incoming payments with your invoices)</b> | Not included          |
| <b>Contact list for managing<br/>invoicing details</b>                                       | Included              |
| <b>Inventory management</b>                                                                  | Not included          |
| <b>Online store</b>                                                                          | <b>Holvi Business</b> |
| <b>Online store</b>                                                                          | Not included          |
| <b>Online sales collection<br/>(inbound payments)</b>                                        | Not included          |
| <b>Online store tracking</b>                                                                 | Not included          |

## Business insights

| Business insights                          | Holvi Business |
|--------------------------------------------|----------------|
| Cashflow forecast                          | Included       |
| Income, expenses, profit and VAT summaries | Included       |
| VAT balance calculator                     | Not included   |
| Daily and weekly business reports          | Included       |
| Email, push and SMS notifications          | Included       |

## Expense management

| Expense management                                                                                                                                    | Holvi Business |
|-------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| Receipt scanning and storing                                                                                                                          | Included       |
| Bookkeeping preparation<br>Categories, VAT rates and notes                                                                                            | Included       |
| Expense claims                                                                                                                                        | Not included   |
| Payroll services                                                                                                                                      | Holvi Business |
| Salary integration for basic payroll                                                                                                                  | Not included   |
| Fee for salary integration<br>(integration provided by Palkkaus.fi<br>and charged by Holvi, please<br>contact Palkkaus.fi for further<br>information) | Not included   |

## Bookkeeping & reports

| Bookkeeping & reports                               | Holvi Business |
|-----------------------------------------------------|----------------|
| Smart transaction filters for easy bookkeeping prep | Included       |
| Add non-Holvi transactions                          | Not included   |
| Bookkeeping reports                                 | Not included   |
| Advanced reports and exports                        | Included       |

## Accounting services

| Accounting services         | Holvi Business |
|-----------------------------|----------------|
| Certified accountant        | Not included   |
| Dedicated accounting team   | Not included   |
| Monthly VAT declaration     | Not included   |
| Monthly VAT payment         | Not included   |
| Monthly prepayment guidance | Not included   |
| Annual tax return           | Not included   |
| Annual financial statement  | Not included   |

## Customer care

| Customer care | Holvi Business |
|---------------|----------------|
|---------------|----------------|

|                                    |              |
|------------------------------------|--------------|
| <b>Messaging support and email</b> | Included     |
| <b>Phone support</b>               | Included     |
| <b>24/7 virtual assistant</b>      | Included     |
| <b>Help Centre</b>                 | Included     |
| <b>Personal tax support</b>        | Not included |

## Administrative Fees

Some actions require us to carry out manual work – for example, cancelling payments, notifying you of an executed or refused payment transaction, tracking non-executed or incorrectly executed payment transactions or returning funds paid due to incorrect unique identifiers.

These actions cost us extra. As such, they're subject to additional fees.

| <b>Admin fees</b>                                                        | <b>Holvi Business</b>      |
|--------------------------------------------------------------------------|----------------------------|
| <b>Payment reminder (first payment reminder will not incur any cost)</b> | €5 per reminder            |
| <b>Recall (wrong payment instruction)</b>                                | €15 per recall             |
| <b>Individual processing</b>                                             | €15 per request            |
| <b>Valid refusal of direct debit due to insufficient funds</b>           | €5 per payment             |
| <b>Other administrative tasks</b>                                        | €25 per hour (min. 1 hour) |

<sup>\*3</sup> *This fee is charged by either our Partner or us, if tax related documents or other documents required for the provision of our accounting service are submitted with delay by the Customer.*

## Glossary

**Banking Day:** Any day other than a Saturday, Sunday or listed holiday. More information can be found in our [Help Centre](#).

**Card Networks:** Refers to Mastercard International Inc. and/or Visa Europe Services Inc. or any other applicable card brands.

**Chargeback:** A demand by the cardholder (you) for a retailer to cover the loss on fraudulent or disputed transactions.

**Customer:** A natural person or legal person with a bonafide business purpose in whose name the Holvi Account is opened.

**Customer Support:** The service Holvi offers to help its Customers resolve customer support requests or answer questions concerning Holvi and its services. More information on Holvi customer support is available in our [Help Centre](#).

**FIN-FSA:** The Financial Supervisory Authority of Finland. More information on the FIN-FSA can be found on the [FIN-FSA website](#).

**Holvi:** Short for Holvi Payment Services Ltd, including any branch being established, also referred to in our Terms and Service as 'we', 'us' and 'our'.

**Holvi Services:** Are services Holvi provides to its Customers within the scope described in Section 1 of our Terms of Service. Also referred to in our Terms as 'Holvi Service' (singular) particularly when they relate to Holvi's primary service of operating the Customer's Payment Account and the execution of Payment Transactions related to these Payment Accounts.

**Holvi Website:** Our website, [www.holvi.com](http://www.holvi.com).

**Salary Payment:** Consists of the employee's income, bonuses, expenses and other salary-related items.

**SEPA:** Refers to Single Euro Payments Area.

**Partner:** Refers to an external company with which Holvi has entered into a formal cooperation agreement to enable and support different connection services, such as integrations with accounting software or financial infrastructure. These partners may provide access to data, automation features, or technical connectivity that enhances Holvi's services. Fees related to such integrations may be charged by Holvi, as specified in this Fee Schedule, and/or directly by the Partner according to their own pricing terms.

**User:** The natural person using the Holvi Service and authorised by the Customer to use the Customer's payment account on behalf of the Customer.