

Fee Schedule Finland Holvi Zen

Appendix to <u>Pricing Terms</u> Holvi Payment Services Ltd Last Update: 30 December 2021 Applicable from: 9 June 2021 Version 1.3

Holvi Subscription Plan	Holvi Zen ¹	
Who can use it	Toiminimi Entrepreneurs	
Monthly Fee	69 €	
Account Management		
Holvi business account	Included	
E-Mail, SMS or push notifications	Included	
Additional users	Included	
Mobile app	Included	
Spend categorisation		
Expenses Tracking View	Included	
Receipts scanning & storing	Included	
Transaction categorisation	Included	
Accounting & tax filing		
Bank connection (pankkiyhteys)	-	
Add not-on-Holvi transactions to the account information	Included	
Detailed view of VAT on sales and purchases	Included	
Data export for tax filing		
Account Statement (download the account statement as PDF)	Included	
Data export (Dropbox)	Included	
Download specialised reports (income statement, invoicing, VAT, Procountor report)	Included	
General ledger and accounting journal reports	Included	



Accountant	
Accountant and bookkeeping	Included
Tax declaration and payment on your behalf	Included
Preferential customer support	Included
Invoicing	
Create and send invoices	Included
Customer list for managing customers' invoicing details	Included
Payment reconciliation (automatically match incoming payments with your invoices)	Included
E-invoice sending	500 transactions per month included (0.50€ per additional E-invoice)
E-invoice receiving	500 transactions per month included (0.50€ per additional E-invoice
Business Insights	
Profit & Loss / VAT Balance view	Included
Financial forecast	Included
Income / Expenses / Profit / VAT summary	Included
Transfers & Debits	
SEPA (SEPA credit transfer and SEPA direct debit)	500 transactions per month included (0.25€ per additional transaction)
Instant Top Up	2.00% per payment
Holvi Business Debit Mastercard® ²	
Holvi Business Debit Mastercard	3 Included
Monthly fee for additional card	3.00 € per month per card ³
Replacement card	5.00 € per card (one time fee)
Card payments (in European currencies)	Included
Card ATM ⁴ usage (Cash withdrawals)	2.00% of the withdrawal amount
Card Foreign usage⁵	Exchange fee 2.00% of the transaction amount
Chargeback fee (only where chargeback is declined by Mastercard $\ensuremath{\mathbb{R}}\xspace)^6$	10.00 € per chargeback



Administrative fees		
Payment reminder (first payment reminder will not incur any cost)	€5.00 per reminder	
Holvi Business Mastercard® express delivery: approx. 1-3 business days	Not available yet	
Recall - wrong payment instruction	€15.00 per recall	
Individual processing	€15.00 per request	
Web shop		
Web Shop	2.50% per payment	
Salary integration (service provided by a third party)		
Salary Integration (service provided and charged by 3rd party. Contact palkkaus.fi for more details)	Integration included (Palkkaus.fi charges currently from Holvi customers 1% of gross wage, min €4 max €10. Starting from 1.3.2022 min €6 max €12).	

¹Specific <u>Holvi Bookkeeper terms</u> apply.

² Specific <u>card terms</u> apply.

³ The monthly fees for receiving and using a Holvi Business Mastercard® is billed on a monthly basis (per billing cycle) and it is not affected by a subscription change during a billing cycle. Any change will be effective in the next billing cycle.

⁴ Please be aware that some ATM providers charge additional fees for the use of their ATMs and some merchants add a surcharge for accepting certain types of cards. You may also be subject to merchant's terms and conditions of business when you use the Holvi Business MasterCard® and it is your responsibility to review and agree these before proceeding with a Holvi Business MasterCard® transaction.

⁵ A Holvi Business Mastercard® supports payments in multiple currencies. When the payment currency differs from your card currency - the currency used to issue your card - and the currency is not one used within the EU, Holvi charges % of the transaction amount on top of the Mastercard wholesale rate. FX fees may be charged at the time the purchase is made.

⁶ Chargeback is a demand by a card holder for a retailer to make good the loss on fraudulent or disputed transactions.

Full terms and conditions are available <u>here - Pricing Terms</u>. Please visit our <u>website</u> for further information on our fees and services.